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Business

Memorial

Memorial Hospital, a not-for-profit medical complex in Gulfport, Mississippi is considered one of the most comprehensive healthcare systems in the state. Licensed for 328 beds, the system includes a state-designated Level II Trauma Center, three nursing centers, three outpatient surgery centers, satellite outpatient diagnostic and rehabilitation centers and more than 95 Memorial Physician Clinics.

"Sparklight Business has done a spectacular job aligning their efforts with our priorities. They bent over backwards to ensure our needs were met as plans and priorities shifted."

Ronald Hedges
Director of IT Memorial Hospital at Gulfport

CHALLENGE

As Memorial expands facilities and adds new staff and equipment to keep pace with ever-changing technology and a rapidly growing community, it needed an internet service and provider it could count on – a company it could trust to get clinics operational on a deadline.

"In the last 10 years, we've really been growing, and need the support to increase reliability and speed," says Ronald Hedges, Director of IT at Memorial Hospital at Gulfport. "When we acquire another location or clinic, we're on a deadline to get things up and operational as soon as possible, to ensure uninterrupted quality care, access to medical records and employee productivity." It's imperative that connectivity is established when new locations open to ensure the needed care can be provided. Now that healthcare is fully digital, network connectivity is more important than ever to ensure effective and consistent patient care.

SOLUTION

The Memorial Hospital system is now connected to Sparklight Business's network with 1 Gbps of Dedicated Internet Access (DIA) and Ethernet Private Line services to connect and support their main campus and 33 clinics.

It has proven to be the cost-effective and reliable solution Memorial needed, but Hedges says it goes beyond that. "Sparklight Business helped us save money while increasing responsiveness and developing a more reliable partnership for the organization."